

QUARTERLY PHYSICAL REPORT OF OPERATIONS  
Y2021


Current Year Appropriations
Supplemental Appropriations
Continuing Appropriations
Off-Budget Account

Department : Labor and Employment  
 Agency : Philippine Overseas Employment Administration  
 Operating Unit :  
 Organization Code:

Particulars	UACS CODE	Physical Targets					Total 7=(3+4+5+6)	Physical Accomplishments					Variance as of	Remarks
		1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.	Total		1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.	Total		
1	2	3	4	5	6			8	9	10	11	12=(8+9+10+11)	13=(7-12)	14
Part A														
1. OPERATIONS														
Overseas Employment and Welfare Services	301000000													
<b>Outcome Indicators</b>														
1. Percentage of clients who rate POEA services as good or better <sup>1</sup>		94%		94%		94%		96.00%		95.03%		95.52%	1.52%	Surpassed Target
2. Percentage of registered jobseekers placed for overseas employment <sup>2</sup>			5%			5%		0.22%	2.22%	0.92%	1.58%	5.00%	0.00%	Met Target
<b>Output Indicators</b>														
1. Percentage of Overseas Employment Certificates issued within the prescribed period <sup>3</sup>		100%	100%	100%	100%	100%		100%	100%	100%	100%	100%		Met Target
2. Percentage of documented workers with updated and complete information in the database <sup>4</sup>			50%			50%		90%	90%	90%	90%	90%	40%	Surpassed Target
Overseas Employment Regulatory Program	302000000													
<b>Outcome Indicators</b>														
1. Percentage of licensed recruitment and manning agencies compliant with recruitment rules and regulations <sup>5</sup>			80%			80%		100.00%	100.00%	100%	100%	100.00%	20.00%	Surpassed Target
2. Percentage decrease in the number of illegal recruitment complainants <sup>6</sup>			-15%			-15%		-70.47%	-82.55%	-80.54%	-81.88%	-15.44%	0.44%	Met Target
			127 from 149			127 from 149		44 as compared to 149 Y2019 baseline target	26 as compared to 149 Y2019 baseline target	29 as compared to 149 Y2019 baseline target	27 as compared to 149 Y2019 baseline target	126 as compared to 149 Y2019 baseline target		

Particulars	UACS CODE	Physical Targets				Physical Accomplishments				Variance as of	Remarks		
		1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.	1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.			Total	
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13=(7-12)	14
<b>Output Indicators</b>													
1. Percentage of licenses, Special Recruitment Authority and Letter of Acknowledgement issued within the prescribed period <sup>7</sup>		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	Met Target
2. Percentage of cases filed up to June of the current year disposed by December of the same year <sup>8</sup>				40%		40%	0.00%	1.14%	13.00%	26.24%	40.37%	0.37%	Surpassed Target
						492 out of 1,231 cases filed		14 out of 1,231 cases filed	160 out of 1,231 cases filed	323 out of 1,231 cases filed	497 out of 1,231 cases filed		
3. Percentage of licensed recruitment and manning agencies inspected and assessed <sup>9</sup>				80%		80%	1.7.04%	9.38%	10.02%	16.39%	52.83%	-27.17%	Unmet Target

Prepared by:   
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Date:

In coordination with:   
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Date:

Approved by:   
BERNARD P. OLALIA  
Agency Head/Department Secretary  
Date: 

- Notes:
- 95.03% or 1130 out of 1181 clients rated POEA as good or better.
  - 4,497 jobseekers placed thru government hiring
  - 1,055,958 OECs issued to OFWs. Preliminary data, generated as of 10 January 2022.
  - 90% of OFW database updated
  - 0 out of 588 agencies inspected with one or more detected violations
  - 126 complainants as compared to 127 target from 149 complainants in Y2019 Baseline.
  - New License Issued=9, SRA Issued=1,617; LOA Issued=45
  - 497 new cases disposed out of 492 (40%) target from 1,231 Jan-Jun new cases received
  - 588 licensed agencies inspected and assessed out of 1,113 agencies with valid license.

FOR : DIRECTOR MEL L. CANDANO  
Planning Branch, This Office

SUBJECT : CORRECTIONS ON INSPECTION DIVISION'S SPRS DATA FOR  
THE YEAR 2021

FROM : ATTY. DORIS P. GAMBOA  
OIC-Director II, Licensing Branch

DATE : 04 February 2022

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May we request for the amendment of our SPRS data for the year 2021, from 30.82% to 52.83% achievement rate.

The new data is based on all virtual inspections conducted per Advisory No. 90, Series of 2020, which includes all other virtual re-inspections of the resubmitted post-inspection requirements or compliance from agencies due to noted deficiencies.

The unmet target can be attributed to the following reasons:

1. The assessment/inspection of PRAs and LMAs continues to be demand-driven since the pandemic.
2. The extension of the validity of their licenses has affected the inspection plan based on their original expiration period.
3. The continuing suspension of actual annual and spot inspections which represent 35% of actual inspection prior to the pandemic.
4. A number of agencies/branch offices had opted to temporarily close operations.