

News Release
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Number of clients served at OSSCO passes 5M mark

As of November 30, 2019, OSSCOs or One-Stop Service Centers for OFWs have served 5,390,016 clients since the inauguration of its first shop at the POEA main office in Mandaluyong City on August 15, 2016.

Now located nationwide with 19 offices, the OSSCOs offer various services such as worker documentation; passport application; membership to OWWA, PhilHealth, Pag-ibig, SSS; PRC registration, NBI clearance; MARINA registration; travel tax exemption; and other OFW services.

In 2016, the OSSCO-POEA has 317, 321 clients. The number increased in 2017 at 1,422,886 as more OSSCOs were established in more locations. More clients availed of OSSCO services in 2018 with 1,914,252; and 1,735,557 from January to November 2019.

POEA Ortigas has the highest number of clients served in 2019 at 797,798; Iloilo City served 138,998; Clark City with 135,092; and Palanan City has 134,650.

The other OSSCOs and the respective number of clients served this year are as follows: San Fernando City, La Union – 26,899; Tuguegarao City-34,428; Santiago City, Isabela-7,491; Baguio City-17,093, San Fernando City, Pampanga-135,092; Calamba City-3,030; Bacoor City-33,386; Puerto Princesa City-51,240; Legaspi City-16,538; Bacolod City-92,639; Cebu City-20,516; Tacloban City-30,599; Davao City-77,912; Zamboanga City-27,701; Cagayan de Oro City- 36,123 and Koronadal City-23,424.

The OSSCO was implemented in response to the presidential directive to make it easier for Filipinos who are currently working or planning to work overseas to avail of the services of the government. The one-stop service center was also seen to reduce transportation expenses of clients and shorten the processing time of their documents. /END