News Release
15 March 2016

POEA gets recommendation for continued certification to ISO 9001:2008

The Philippine Overseas Employment Administration will continue to enjoy the distinction of being an ISO-certified organization after passing the seventh surveillance audit last 10 March 2016 under a new three-year-cycle certification.

Administrator Hans Leo J. Cacdac said Certification International Philippines, Inc. (CIPI) has recommended for continued certification the POEA's Quality Management System (QMS) under ISO 9001:2008 standards.

In his audit report, Lead Auditor Arnel I. Intato of the CIPI, stated that "the POEA's QMS was established and verified to be generally complying with the requirements of ISO 9001:2008 standard and the implementation of processes has been confirmed effective with the desired outputs for each processes has been practically achieved".

"Interfacing of processes are defined in the reviewed procedures with the application of established processes controls generally consistent. The records of management reviews, mini MRs and ISO committee meetings demonstrate remarkable communication within the organization", Intato said in his report.

"Considerable effort of the organization to meet requirements of its clients has been demonstrated and reflected on the high CSM results for the 2nd semester 2015 survey period. Though there has been no noncomformity cited in the samples reviewed, several areas are seen with opportunities for improvement which POEA may consider taking action.

The POEA started operating on 8 October 2012 its quality management system which has been assessed as conforming to ISO 9001:2008 for the scope of activities, provision of overseas employment industry, facilitation of overseas employment, protection of overseas Filipino workers and general administrative support services since. /END