

News Release
2 March 2015

POEA: Licensed recruitment agencies deploying domestic workers required to have Facebook accounts

Administrator Hans Leo J. Cacdac has issued Memorandum Circular No. 1, series of 2015, requiring recruitment agencies to have Facebook accounts, for the following purposes:

- (1) Communication platform for deployed domestic workers;
- (2) Dispute prevention;
- (3) Endorsement of complaints; and
- (4) Submission of reports to the POEA.

Cacdac emphasized that the requirement to have FB accounts is imposed upon recruitment agencies deploying household service workers, and is not a requirement for HSWs to have FB accounts.

Cacdac reiterated the mandate of Labor Secretary Rosalinda Dimapilis-Baldoz to make licensed recruitment agencies responsible in ensuring that their deployed workers' interests are amply protected, and that their well-being and welfare are promoted pursuant to the POEA rules and regulations. Recruitment agencies were also mandated to submit reports on the status and condition of their deployed workers.

Cacdac enjoined recruitment and placement agencies to share their Facebook accounts to the POEA and their deployed HSWs.

The recruitment agency's Facebook account shall be required for POEA processing of documents of recruited household service workers.

The Memorandum Circular takes effect on 13 March 2015. /END

