

**POEA
ANNUAL
REPORT
2010**



**PHILIPPINE
OVERSEAS
EMPLOYMENT
ADMINISTRATION**



Vision

Excellence in governance for world-class Filipino migrant workers

Mission

POEA connects to the world and, in partnership with all stakeholders, facilitates the generation and preservation of decent jobs for Filipino migrant workers, promotes their protection, and advocates their smooth reintegration into Philippine society.

Quality Policy

- Providing effective and efficient service
- Operating within the requirements and standards governing overseas employment
- Empowering our human resources
- Assuring continual improvement using ISO 9001:2000



Philippine Overseas Employment Administration

OUR COVER

THE TIGER is the theme of our annual report for 2010, the "Year of the Tiger." Like overseas Filipino workers (OFWs), the tiger requires a vast habitat that support its food requirements. It moves stealthily without bravado in a global jungle fraught with dangers. Until, suddenly, it makes an energetic leap for feed that will nourish itself and a pride back home. Tigers have figured prominently in mythology and continue to be depicted in flags and heraldry. Through our cover - the mythical tiger head - POEA extols OFWs and the tiger economy that they usher.



In the Year of the Tiger 2010

the headlines screamed.

Top world headlines

- **WikiLeaks releases the largest leak of U.S. military documents in history:** nearly 400,000 Iraq war documents that showed higher civilian casualties and torture by Iraqi forces. And on Nov. 28, the site started publishing more than 250,000 diplomatic cables that embarrassed or infuriated foreign governments.
- **A devastating earthquake strikes Haiti** early in the year with a shocking magnitude of 7.0, killing 230,000 and leaving an already impoverished nation in shambles. Nine months after the temblor, a million refugees were still living in tent camps. Thousands have died in a cholera outbreak that began in October.
- **Entire countries take a hit from global recession** and extended a hand for help. In May, the IMF and EU extended \$145 billion bailout package to Greece. In November, a \$113 billion bailout package was extended to keep Ireland afloat. Spain – Europe’s fourth largest economy, whose need for a bailout exceeded the \$980 billion bailout fund set up by the IMF and EU. But countries trying to tighten their belts didn’t go over well, either.

Top Philippine headlines

- **Benigno Simeon Aquino III wins presidential derby:** the only son of Martial Law hero Ninoy Aquino and former President Corazon Aquino swears in as the 15th Philippine President on 30 June 2010, after winning the May 2010 elections by a landslide.
- **Maria Venus Raj loses 2010 Miss Universe pageant** to Mexico's Ximena Navarrete but her “major, major” answer in the final round of the competition stole the night.
- **Filipinos suddenly embrace football** as the Philippine football team, popularly dubbed Azkals, defeats Southeast Asian champion Vietnam in the 2010 ASEAN Football Federation Suzuki Cup—the region's most prestigious football competition.
- **Charice Pempengco becomes one of the world's most talked-about celebrities.** from being a losing talent show contestant. In 2010, she enjoyed global mainstream success with her hit song “Pyramid”, which topped the Billboards dance chart. She also debuted on tv musical show Glee as Filipina student Sunshine Corazon.
- **The Manila hostage crisis** becomes a most sensationalized story with dismissed Manila cop Rolando Mendoza hijacking a Chinese tourist bus and holding hostage numerous Hong Kong nationals for 12 hours. Mendoza killed most of them. Being the first hostage incident covered blow-by-blow by major media networks, the world witnessed the eerie tension, the drama, and the bloody climax of the incident.

But all this had nothing to do with

the stealth by which the migrant Filipino worker silently brought significant victories for himself and for his country.



Hail to President Noy

PHILIPPINE DAILY
INQUIRER
BALANCED NEWS, FEARLESS VIEWS



Ninoy-Cory son also rises

By Leo H. and M. ...
The 1984 election of Ferdinand Marcos as president was a turning point in Philippine history. It was the first time that a candidate from the opposition won the presidency. Ninoy Aquino's return to the Philippines in 1986 was a landmark event. His death in 1992 paved the way for Cory Aquino's presidency. Now, Ninoy's son, Ferdinand 'Bongbong' Marcos III, is running for president in 2010. This is a significant moment for the Aquino family and the Philippines.

Imagine a world without Filipino

...would transport oil, food and heavy equipment across the world? We can only imagine the disaster that would happen. What makes Filipinos unique is their ability to speak very good English and the stages of their education. There are several specialized training institutes in the Philippines, including those specializing in engineering and road maintenance. This training background makes them highly competent in these vital areas. We have to remember that we are very much dependent on the Filipinos around us. We could die a slow death if they chose to leave us.

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a safe and secure Christmas is truly a Merry Christmas

Our heartfelt holiday greetings to all for a joyful Christmas and a prosperous New Year.



OFW inflows hit new high of \$1.53 B in Oct

Money sent home by overseas Filipino workers (OFW) went up 4.2 percent to \$1.53 billion in October, the highest monthly remittance level recorded by the Bangko Sentral ng Pilipinas (BSP) report yesterday. The October figure was equivalent to a 3.7 percent growth from the previous month's remittance level of \$1.47 billion. It also marked the 10th consecutive month of growth in remittance inflows.

CURRENCIES

Country	Rate
US Dollar	46.50
Japanese Yen	320.00
British Pound	78.00
Swiss Franc	105.00
Canadian Dollar	32.00
South African Rand	18.00
Indian Rupee	55.00
Chinese Yuan	7.50
Thai Baht	48.00
Singapore Dollar	13.00
Malaysian Ringgit	10.00
Indonesian Rupiah	1,500.00
Philippine Peso	1.00



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Blog Action Day 2010

RESPECT
...the eyes body to aid OFWs

Filipino nurses flocking to US

FILIPPINES who took the US National Council on Education for Nurses part of a 10 percent increase last year, a labor group revealed yesterday as it reported an increase in the number of Filipino nurses who are working in the US. The group said that the number of Filipino nurses working in the US increased by 10 percent in 2009. This is a significant increase and shows the demand for Filipino nurses in the US.

Young environmental heroes will take projects to Germany

WASHINGTON—President Barack Obama called to the "Coalition for a Green Future" in a speech last week. He said that the US is committed to addressing the challenges of climate change. One of the ways the US is addressing climate change is by supporting young environmental heroes. These heroes will take projects to Germany, where they will work on environmental issues. This is a great opportunity for these young heroes to make a difference in the world.

Chile considers Plan B to hasten rescue of miners

SANTIAGO—Chilean officials are considering a second plan to rescue the 33 miners trapped in a collapsed mine in Chile. The first plan, known as Plan A, has been delayed due to technical difficulties. Plan B is a more aggressive approach that involves drilling a new shaft to reach the miners. This plan is being considered as a way to hasten the rescue of the miners. The rescue of the miners is a major priority for the Chilean government.

Mutya finalists say fallout from hostage-taking is RP's biggest tourism problem

MANILA—The winners of the Mutya ng Pilipinas 2010 pageant said that the fallout from the recent hostage-taking in the Philippines is the country's biggest tourism problem. The winners said that the incident has caused a significant drop in tourism to the Philippines. They said that the government needs to take steps to improve the country's tourism industry. This is a major concern for the Philippines, as tourism is a key source of income for the country.

Natasha Goulbourn Foundation Jollibee team up to help OFWs fight depression

MANILA—The Natasha Goulbourn Foundation and Jollibee have teamed up to help Overseas Filipino Workers (OFWs) fight depression. The foundation will provide counseling and support for OFWs who are experiencing depression. Jollibee will provide financial support for the foundation's programs. This is a great initiative that will help OFWs who are struggling with depression. Depression is a common problem among OFWs, and it is important to provide support for them.

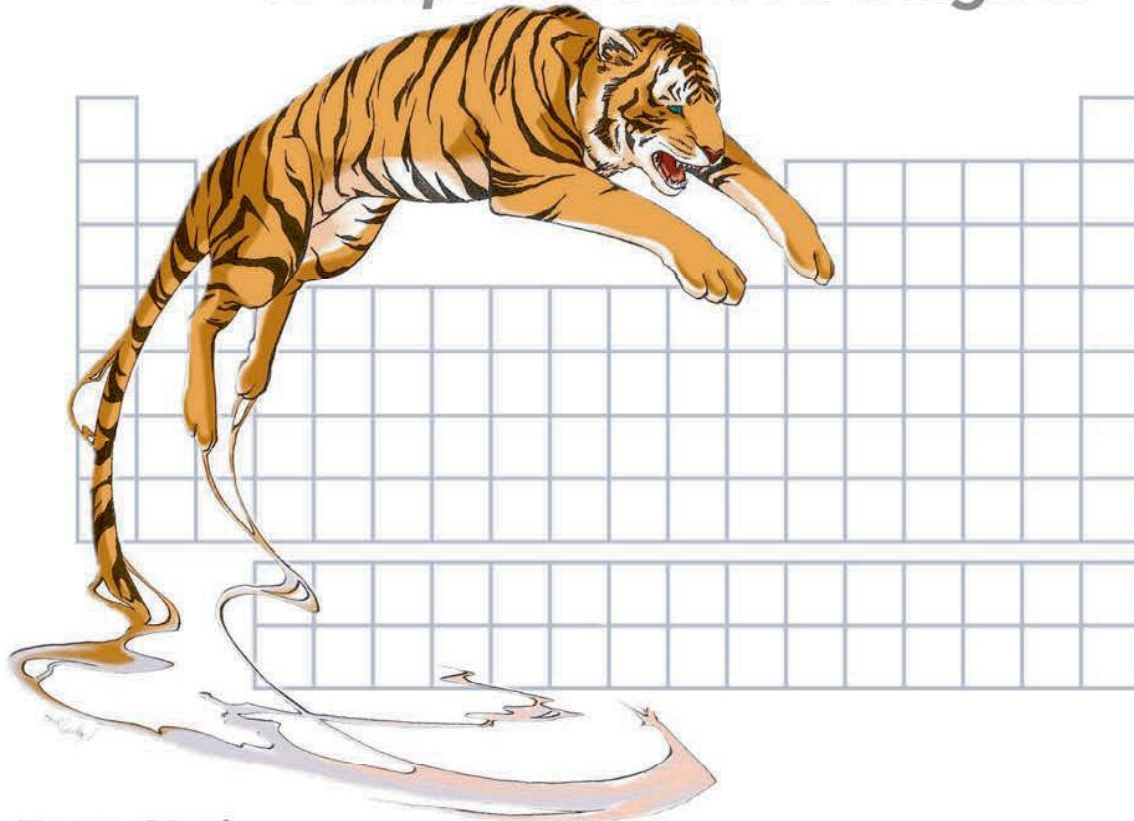
HK furious; OFWs fearful

HONG KONG—The Hong Kong government is furious over the recent incident in the Philippines. The government says that the incident is a serious violation of international law. Overseas Filipino Workers (OFWs) are fearful of the incident and are worried about their safety. The incident has caused a significant drop in tourism to the Philippines. This is a major concern for the Philippines, as tourism is a key source of income for the country.

PHILIPPINE DAILY INQUIRER

BALANCED NEWS, FEARLESS VIEWS
Monday, August 30, 2010

In 2010, the Tiger soared *to unprecedented heights*



Feng Shui

2010 is predicted to be robust but financially it is not going to do well. The forecast is that the year will end tamer than it started. There seems to be a time for change and that type of change seems to be revolutionary in nature. If world opinion is any indication, the political trends in Japan and Obama as the first non-white president says something. This is a good year for politics and those who wish to consolidate their positions.

This is one good year for harvest. If you are reading for equity tips, be prepared to lose more often than win.

Source: <http://www.fengshui-insights.com/the-coming-of-the-tiger-2010>

Reality Check

During the 2008 global financial crisis, the Philippines was one of a few countries that managed to avoid recession. It may partly be due to minimal exposure to toxic securities but what kept the country afloat was the large amount of remittance from millions of Filipinos working overseas. GDP growth slowed down to 1.1 percent during the crisis, but rebounded to 7.3 percent in 2010, a 34-year high in the Philippine economic history.

Philippines is the 33rd largest economy in the world, 12th in Asia and 4th in South East Asia with a GDP of US\$188.719 billion in 2010. It is also classified as one of the 150 emerging economies listed by the International Monetary Fund. According to Goldman Sachs, by 2050, Philippines will be the 14th largest economy in the world.

Source: http://www.economywatch.com/world_economy/philippines/economic-forecast.html



The POEA in 2010

annual report



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The Administrator's Report



YEAR AFTER YEAR, the POEA reports phenomenal highs in its performance, irrespective of the shape of the global and local economy. It gives me extreme pleasure therefore to report the usual. The Year of the Tiger 2010 for POEA was no different, just better.

Our Overseas Filipino Workers (OFWs) remitted a total of \$18.76 billion (PhP820.4 billion at current exchange rates) for the year, growing the volume of 2009 remittances by eight percent. Inexorably, OFW inflows helped push the whole economy forward by 7.3 percent in 2010 as remittances accounted for some 10 percent of the country's GDP.

But this report is not a glowing account of how high the Tiger jumped nor how it benefited the Filipino people. That's the job that our economic think tanks do. Rather, this report traces the Tiger's tracks. It is about how the POEA made the Tiger jump to unprecedented levels in 2010. It measures the sweat and toil of the people of its various departments to ensure that the migrant Filipino worker stays in shape for greatness.

Think of the untold stories of service behind these developments:

- Increase in the number of OFWs deployed totalling 1,470,826, 3.4 percent higher than previous year - a straight-lined average of 4,030 departing migrant workers every single day.
- Increase in the number of foreign landbased and seabased employers accredited and registered to licensed agencies, reaching 22,876 or a 25.2 percent increase from 2009, resulting to 671,420 job offers or 24.8 percent more jobs than previous year.
- Pursuing nine bilateral and multilateral agreements to promote the welfare of OFWs and dispatching nine marketing and welfare missions to eight (8) host countries, not to mention active participation in 17 international conferences on migration concerns.
- Mapping and profiling 34 host countries worldwide, identifying 211 OFW worksites where 134,968 foreign employers exist, and classifying Filipino labor demographics and resources therein.
- Regulating 1,278 recruitment and manning agencies, consciously scaling their number down for more effective administration and in pursuant to the "difficult to enter" and "easy to go" policy on licensing system (only 41 new licenses were issued in 2010 compared to 71 in 2009).
- Conducting 1,381 country-specific Pre-Departure Orientation Seminars (PDOS) for 25,832 participants under the Name-Hire and government-placement programs.
- Conducting 882 Pre-Employment Orientation Seminars (PEOS) for 77,706 prospective overseas jobseekers.
- Conducting 215 AIR surveillance operations which resulted to the arrest of 12 suspected illegal recruiters and closure of 6 establishments.
- Provided Legal assistance to 468 victims of illegal recruitment and 5,537 complainants of recruitment violations.
- Disposition of 3,835 cases, a 4.6 percent increase in performance at a 49% disposition rate, an increase of 4 percent from 2009.
- 79 percent of the 2,438 cases for mandatory conciliation were settled, resulting to the payment of PhP60,672,450 to 2,286 beneficiaries.

Without doubt, POEA could not have done it without the steadfast support of the Department of Labor, led by Honorable Secretary Rosalinda Dimapilis-Baldoz, the POEA partners in both public and private sectors and the untiring employees and staff of POEA who served as the springboard of record OFW performance for 2010.

According to a Chinese proverb, once on a tiger's back, it is hard to alight. So be it. With the sterling dedication and capacity of the men and women of POEA, there is every reason to believe that a more productive, record-breaking 2011 is at hand.

A handwritten signature in black ink, reading "Jennifer Jardin-Manalili". The signature is fluid and cursive, with a prominent initial "J".

JENNIFER JARDIN-MANALILI
Administrator

Introduction



For 28 years, the Philippine Overseas Employment Administration has been in the forefront of helping our countrymen find gainful work in foreign lands. While not a few Filipinos prefer to be employed locally and be with their families, overseas employment is still the aspiration and preference of many.

Accordingly, the POEA continuously sets high standards in the management of the country's labor migration program by maintaining a reasonable balance between employment opportunity on one hand, and workers' welfare on the other. Because of its value to the Filipino labor force, POEA is considered one of the most sought after services the Department of Labor and Employment (DOLE).

In the last 12 months, most OFW host countries reeled from the impact of a long-running global recession. The worldwide financial market stood still and every imaginable business across the globe was shaken. Despite the crisis however, the POEA registered increases in its deployment data.

In this annual report, the impressive performance of POEA in 2010 may be understood in the context of performance indicators and measures elucidated in the following pages.

**“Like the felines they represent,
tigers trust their instincts and tend
to land on their feet.”**

- Chinese Horoscope

Assistance Services for Global Employment *Paving the Way to Foreign Shores*

FROM THE TIME a prospective worker files an application for worksites overseas, the POEA's presence becomes pervasive: assisting, documenting, and providing an interlinking array of helpful services. Facilitation services for the engagement of an Overseas Filipino Worker (OFW) are availed of through private entities licensed by POEA or the POEA's own recruitment arm.

In 2010, the POEA's mettle was tested by the monsoon winds of a global financial crisis that impacted the business of many employers here and abroad. Some shut down production lines and not a few came face-to-face with the dark prospects of bankruptcy.

And yet, licensed recruitment and manning agencies continuously availed of the POEA's accreditation and registration system authorizing foreign employers to hire qualified Filipino workers. The combined number of registered/accredited principals, both landbased and seabased, reached 22,876 or an increase of 25.1 percent over last year's 18,277. The number of landbased manpower requests also expanded by 24.8 percent to 671,420 job orders from last year's 537,928.

Altogether, licensed private recruiters processed 1,644,439 overseas jobs contracts based on 671,420 approved job vacancies. The POEA also issued 780,757 clearances for rehires (vacationing workers) whose employment contracts were continued or renewed.

Something was incongruous.

Backdropped by a bearish 2010 global economy, the POEA registered a total of 1,470,826 2010 OFW deployments, 3.4 percent higher than previous year. That's the equivalent of 4,030 OFWs departing for lucrative jobs abroad every single day.

In particular, the number of landbased workers deployed grew by 2.9 percent (from 1,092,162 to 1,123,676) and seafarers by 5.1 percent (from 347,150 to 330,427).

- The Kingdom of Saudi Arabia remained as the top destination of landbased workers, employing 293,049 OFWs in 2010, followed by United Arab Emirates, Hongkong, Qatar, Singapore, Kuwait, Taiwan, Italy, Bahrain and Canada.
- The caring attitude and adaptability of Filipino workers have continued to gain recognition in the global markets as the hiring of service workers – such as household workers, cleaners, caregivers, etc. - posted an increase of 2.6 percent this year. These service workers accounted for 28 percent of the total deployment of newly hired workers for the year.
- Of the 347,150 deployed seafarers, 20.4 percent were deployed on passenger vessels, 19.8 percent on bulk carriers, 13.2 percent on containers, 8.3 percent on tankers and 6.9 percent on oil/product carriers.

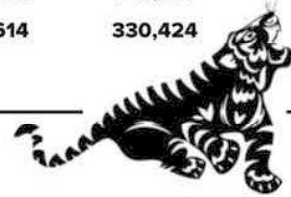


Deployment Highlights

Deployed Overseas Filipino Workers

By Type of Hiring (2008-2010)

Type of Worker & Hiring	2008	2009	2010
GRAND TOTAL - ALL WORKERS	1,236,013	1,422,586	1,470,826
Land-based Workers	974,399	1,092,162	1,123,676
New Hire	376,973	349,715	341,966
GPB Hire	4,102	3,192	6,519
Private Agency Hire	347,000	326,156	322,198
Name Hire	25,263	19,660	13,249
Rehires	597,426	742,447	781,710
Sea-based Workers	261,614	330,424	347,150



Land-based OFW Deployment

By Sex, Occupational Categories (2010)

All Occupational Categories	Male	Females	Total
Household Service Workers	1,703	94,880	96,583
Charworkers, Cleaners and Related Workers	2,612	9,521	12,133
Professional Nurses	1,828	10,254	12,082
Caregivers and Caretakers	543	8,750	9,293
Waiters, Bartenders, and Related Workers	4,393	4,396	8,789
Wiremen and Electrical Workers	8,576	30	8,606
Plumbers and Pipe Fitters	8,391	16	8,407
Welders and Flame-Cutters	5,037	22	5,059
Housekeeping and Related Service Workers	701	4,098	4,799
Bricklayers, Stonemasons, and Tile Setters	4,478	29	4,507



Seafarer Deployment

By Top 10 Occupational Categories, 2008-2010

	2008	2009	2010
Total	244,144	329,728	339,608
Able Seaman	34,563	45,338	47,864
Oiler	20,941	27,483	28,523
Ordinary Seaman	18,715	23,737	24,794
Chief Cook	9,022	12,651	13,252
Second Mate	8,694	12,119	12,876
Bosun	8,603	11,555	12,039
Messman	8,320	10,536	11,238
Third Engineer Officer	7,995	11,307	11,695
Third Mate	7,349	9,857	10,025
Second Engineer Officer	6,878	9,557	9,948





CLOCKWISE FROM TOP: 2010's second batch of JPEPA health workers bound for Japan pose with POEA Administrator Jennifer Jardin-Manalili, Japanese Ambassador Makoto Katsura, and Filipino and Japanese labor officials on foreground at completion of their Pre-Departure Orientation Seminar (PDOS); RIGHT, POEA Administrator Jennifer Jardin-Manalili addresses a group of departing JPEPA professionals; and BOTTOM, selected health care workers beam wide smiles before flying to Japan.

Government-to-Government Hiring Program

THE DEPLOYMENT of OFWs is not solely dependent on the private sector. The POEA also conducts its own recruitment activities through its Government Placement Branch (GPB).

Governments availing of the POEA's GPB services include South Korea, Japan, the Kingdom of Saudi Arabia, and Taiwan (under a special hiring program).

Since 2004, the Employment Permit System (EPS) has been in place with South Korea. It is an understanding between the Philippine's Department of Labor and Employment (DOLE) with South Korea's Ministry of Labor sending Filipino workers to Korea. OFWs are covered by a Standard Labor Contract, renewable yearly up to a maximum of three years of continuous posting. Under the scheme, OFWs enjoy labor rights similar to that of a Korean worker.

On the other hand, the Japan-Philippines Economic Partnership Agreement (JPEPA) includes trade in services, movement of natural persons, and technical assistance and cooperation, among others. JPEPA provides for the entry and temporary stay of certain groups of Filipino

nationals in Japan, and vice-versa, for supplying a service. These groups include professionals and workers with specialized skills, such as lawyers, accountants, engineers, nurses, and caregivers.

Finally, the Government-to-Government hiring agreement with the Kingdom of Saudi Arabia's Ministry of Health (MOH-KSA) is long-standing and has been in place since the 1980s. The Ministry today stands as the GPB's largest single employer of Filipino health care workers, hiring over 20,000 nurses, medical technicians, dentists, and other health workers.

Admittedly, the number of OFW deployments under the Government-to-Government placement program is miniscule. In 2010, GPB filled 6,519 jobs: 1,892 through Korea's EPS, 118 through JPEPA, and 4,156 through the MOH-KSA, and 353 manufacturing workers for Taiwan

All told, these jobs comprise 0.44 percent of total deployments for the year. Small in comparison but definitely high-level and offering professional groups with established skills, competencies, and a culture required to execute and deliver quality performance.



Name Hires



LIKE THE TIGER that fends for itself, Name Hires are workers able to acquire foreign employers through their own efforts and initiatives. For their benefit, POEA maintains a bustling Name Hire facility that practices careful procedure in documenting them and ensuring the authenticity of their employment. This ensures that they are not scammed into non-existent jobs. POEA ensures that their employers' adherence to standard terms and conditions of work based on Philippine laws is firmly established.

Last year, the Name Hire program registered a total of 13,249 workers contributing 1.4 percent to total 2010 deployments.



Stalking for prey

Worker registration bares employment opportunities

IN 2010, the POEA carried out 1,517 job fairs in various geographical regions nationwide. The resulting number of worker-applicants netted in the POEA registry reached 197,173, an 18.6 percent jump from previous year.

But the most important POEA accomplishment last year for worker registration involved a global OFW mapping and profiling program that now provides reliable data on Filipino migrant workers in scores of host countries. The data covers 211 OFW worksites in 34 countries and involving 134,968 foreign employers. POEA is now able to statistically define OFW skills, gender, and employers through a compilation of high-value data and information critical for welfare services and future marketing programs.



Serving the Recruitment Industry and Protecting Workers at the Same Time



POEA LICENSES recruitment companies to ensure that participants in the overseas employment program comply with the government's regulations and standards. Through an established scheme that POEA's licensing service imposes, illegal practices are put in check and penalties are exacted promptly.

At present, partners with a valid POEA license to operate numbered 1,278 at the end of 2010. 896 of them specialize in landbased recruitment while 382 are into ship manning. Last year, only 41 new licenses were issued compared to 71 in the previous year. It was a predictable result of a combination of more stringent licensing policy and a strained global economy.

As part of promoting professionalism and transparency in the business of labor recruitment, 12 seminars attended by 777 company representatives were mounted under the agency education program of the POEA. Seminars are classified into Pre-Licensing Orientation for agency executives and Continuing Education Seminars for personnel of licensed companies.

Too, the POEA spearheaded three forums for NGOs and overseas employment industry representatives for a deeper understanding of Republic Act No. 10022, enacted in March 2010. The new law requires a Department of Foreign Affairs (DFA) certification that host countries have existing laws that guarantee improved standards of protection and welfare for the OFWs. The POEA is only allowed to deploy workers in DFA-certified countries.

As it improves the participants' operating and management capabilities for hiring, selection, and deployment of OFWs, the education program serves as venue for discussion of policies, procedures, and requirements of labor migration.

Worker Protection, Social Partnerships, and Dispute Resolutions

Ensuring Safe Opportunities for OFWs

WITHIN THE PURVIEW of workers' protection is the establishment/promotion of hiring standards and overseas employment opportunities through the following:

- Devising standard and acceptable employment terms and conditions
- Providing suitable guiding salary rates
- Conducting market research
- Monitoring developments in OFW worksites
- Bolstering the country's foothold on friendly OFW destinations
- Designing market plans/strategies in coordination with the private overseas employment practitioners

These activities comprise the market development and management program of the POEA, including establishing cordial and harmonious relationship with foreign governments, international organizations, foreign employers and other entities advocating the interests of migrant workers.

In close coordination with the Department of Foreign Affairs (DFA), the POEA pursued nine (9) bilateral and multilateral agreements promoting the welfare of OFWs. Similarly, nine marketing/welfare missions were dispatched to eight (8) host countries. POEA also participated in 17 international conferences on migration assistance concerns.

TO ASCERTAIN that selected OFWs are well aware and conscious of the demands and requirements of the worksite, POEA conducted 1,381 country-specific PDOS (Pre-Departure Orientation Seminars) for 25,832 registered participants.

Combined Efforts to Inform & Educate

and Connect with Program Partners

POEA's integrated public information and education campaign raised public awareness on the realities of overseas employment. Specifically, free seminars called AIR TIP (Anti-Illegal Recruitment/Trafficking in Person) and PEOS (Pre-Employment Orientation Seminar) are grassroots level approach to:

- Empower job seekers make intelligent decision relating to overseas employment
- Increase understanding of the realities and social costs of an overseas employment stint
- Alert the community on the hazards and modus operandi of illegal recruitment/human trafficking
- Seek the cooperation of LGUs (Local Government Units), NGOs (Non-Government Organizations), church groups and other stakeholders in information drives

- Promote available remedies and legal assistance to victims of illegal recruitment and human trafficking

There were 77,706 participants who attended 882 PEOS sessions nationwide. At the same time, eight (8) Capability Enhancement Training (CET) seminars were held in which 349 individuals became certified overseas employment trainers.

In coordination with LGUs and partners in the private sector, 17 AIR TIP seminars were also organized to help curb illegal recruitment and exploitation. Led by the POEA, 215 surveillance operations were made, leading to the closure of six dubious establishments and the arrest of 12 suspected illegal recruiters.

The information center at the ground level of the POEA building rendered assistance to 93,192 walk-in information seekers. Its staff entertained 66,884 telephone queries during the year.



Internal Management and Support Services



GROUNDING IN the management's relentless efforts to provide improvement of its manpower skills, the POEA administered nine (9) trainings and seminars to a total of 234 employees. Furthermore, 53 employees were given step increments and notice of salary adjustments were awarded to 401 employees.

Upholding its unwavering commitment to efficient public service delivery, the POEA management worked its way into upgrading its ISO certification from 9001:2000 to 9001:2008.

Through this effort, the POEA is now able to monitor outsourced processes. Also, this helped a great deal in raising the efficiency of records management, which facilitated 111,902 requests for verification of OFW records. Also, reporting of POEA performance and commitments and monitoring supplies and property requirements are now more accurate.

This year marked the rebirth of the Migrant Workers and Overseas Filipinos Act of 1995 (RA 8042) through the amended RA 10022. Among its salient provisions are the Certification of countries by the DFA on securing the rights and welfare of OFWs and mandatory Insurance Coverage.

Pursuant to the technology-based service delivery program, database maintenance and six systems application were developed by the ICT Branch. This development is consistent with e-governance. More convenient and enhanced interactive services are continuing.

Because of the election ban on hiring, only 26 vacant plantilla positions were filled up and 17 human resource development trainings were conducted. Both are functions of the human resource management and staff development program.

A conscientious and prudent financial application helped POEA's income generation, contributing directly to national government coffers. Details are contained in the Statement of Income and Expenses of POEA for the year 2010.

POEA's Presence in the Regions

POEA ASSISTANCE to citizens outside Metro Manila is extended through the facilities of three regional centers (La Union, Cebu, and Davao), four regional extension units, and eight satellite offices. Regional offices serve OFWs through:

1. OFW employment contracts processing
2. Accreditation/registration of foreign employers
3. Registration of applicant-workers
4. Inspection of POEA-licensed entities
5. Conduct of seminars on Anti-Illegal Recruitment and Trafficking in Persons (AIR TIP) / Pre-Employment Orientation(PEO)/ Pre-Departure Orientation (PDO)
6. Legal assistance to victims of illegal recruitment and other violations

ACCOMPLISHMENT OF REGIONAL OFFICES	
Number of contracts processed	205,940
Number of workers deployed	60,928
Number of workers registered	58,830
Number of principals accredited/registered	37
Number of recruitment agencies inspected	135
Number of PDOS and PEOS conducted	1,006
Number of participants	30,493
Number of Job Fairs monitored/supervised	455

Relentless Dedication in Serving Filipino Workers

THE POEA is built on team effort and, in many respects, in continuously redefining an entire domain of overseas labor management. This was achieved through a combination of migrant workers service and long-standing expertise in the field.

By the end of 2010, POEA held high its commitment to upgrade the value of the OFWs in spite of the global financial turmoil that marred the period. Towards the final act of waking up the tiger in the Philippine economy, it was a modest accomplishment.



POEA Governing Board

Chairman:

Secretary Rosalinda Dimapilis-Baldoz

Vice-Chairman:

Jennifer Jardin-Manalili

Landbased Sector Representative:

Leonardo B. De Ocampo

Women Sector Representative:

Guillermina T. Gabor

Private Sector Representative:

Apostol Poe M. Gratela, Jr.

GOVERNING BOARD RESOLUTIONS 2010

GB Resolution No. 1 (25 January 2010)

Allowing Overseas Filipino Workers in Lebanon who will be coming home to attend graduation ceremonies of their children to process their documents as Balik-Manggagawa or returning workers under temporary pass in order to enable them to return to their employment in Lebanon. The temporary pass is effective within the period 01 March 2010 to 15 May 2010.

GB Resolution No. 2 (25 January 2010)

Lifting of the ban on the deployment of au pairs to Switzerland, and classification of such au pairs as overseas Filipino workers.

GB Resolution No. 3 (25 January 2010)

Conduct of the continuing Agency Education Seminar for the officers and staff of recruitment agencies. The presentation of Certificate of Attendance to the training seminar shall be a mandatory requirement for the renewal of license.

GB Resolution No. 4 (14 April 2010)

Lifting of the ban on the deployment of au pairs to Norway, and classification of such au pairs as overseas Filipino workers.

GB Resolution No. 5 (24 June 2010)

Allowing the pursuance of a Pilot Project on the Recruitment and Deployment of Muslim Household Service Workers (HSWs) to Malaysia under the MOU between the DOLE-ARMM and the Group of 20 Malaysian recruitment agencies.

GB Resolution No. 6 (29 June 2010)

Commending Secretary Marianito D. Roque for his highly motivating and inspiring leadership, lifelong service and invaluable legacy to the overseas employment industry.

GB Resolution No. 7 (24 June 2010)

Lifting of the ban on the deployment of au pairs to Denmark, and classification of such au pairs as overseas Filipino workers.

GB Resolution No. 8 (04 October 2010)

Providing compulsory insurance coverage for agency hired landbased and seabased workers and ensure proper implementation of the Insurance Guidelines as provided by Section 37-A of Republic Act No. 8042, as amended by RA 10022

GB Resolution No. 9 (04 October 2010)

Approved the Revised Standard Terms and Conditions Governing the Employment of Filipino Seafarers

POEA ORGANIZATIONAL STRUCTURE

POEA DIRECTORATE

Jennifer Jardin-Manalili
Administrator

Viveca Codamon-Catalig
Deputy Administrator, Employment and Welfare

Noriel P. Devanadera
Deputy Administrator, General Administrative and Support Services

Stella Zipagan-Banawis
Acting Deputy Administrator, Licensing and Adjudication

Melchor B. Dizon
Director IV, Licensing and Regulation Office

Alejandro A. Padaen
Director IV, Adjudication Office

Nimfa D. de Guzman
Director IV, Welfare and Employment Office

Nini A. Lanto
OIC-Director IV, Pre Employment Services Office

ADJUDICATION OFFICE

Rosemarie Gondranios-Duquez
OIC-Director II Adjudication Branch

Johanna A. Young
OIC-Director II, Recruitment and Regulation Branch

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and Enforcement Branch

Hernando B. Reyes
Chief, Legal Research Division

Marietta Labong-de la Cruz
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Alfonso N. De Castro
Head, Repatriation Unit

LICENSING AND REGULATION OFFICE

Anti-Illegal Recruitment Branch

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OIC-Director II, AIR-Branch

Celso J. Hernandez
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Jovencio R. Abara
Chief, Legal Assistance Division

Lynda Llave
OIC-Chief, Prosecution Division

John Rio A. Bautista
Chief, Workers Education Division

Licensing Branch

Lucia L. Villamayor
Director II, Licensing Branch

Celia P. Laurente
OIC-Chief, Licensing and Evaluation Division

Laura S. Timonera
Chief, Inspection Division

Employment Regulation Branch

Director II, Employment Regulation Branch

Reynaldo E. Cabrera
Chief, Employment Services and Regulation Div.

Carlos F. Cañaberal
Chief, Labor Assistance Center

PRE-EMPLOYMENT SERVICES OFFICE

Seabased Accreditation and Contracts Processing Center

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Director, Seabased Center

Barbara D. Lamzon
Chief, Seafarers Processing Division

Rosalie T. Sajo
Chief, Seabased Projects Accreditation Division

Landbased Center

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OIC-Director, Landbased Center

Jocelyn P. Rey
Chief, Middle East Affairs Division

Yolanda E. Paragua
Chief, American, European and Asian Affairs Division

Liwanag A. Simondac
OIC-Chief, Name Hire Assistance Division

Generosa M. Pingol
OIC-Chief, One-Stop Processing Center for Balik-Manggagawa

WELFARE AND EMPLOYMENT OFFICE

Government Placement Branch

Felixberta N. Romero
Director II, Government Placement Branch

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Chief, Client Services Division

Employment Branch

Jocelyn T. Sanchez
Director II, Employment Branch

Roberto G. Taclas
Chief, Manpower Registry Division

Elizabeth D. Mirabueno
Chief, Manpower Development Division

GENERAL ADMINISTRATIVE AND SUPPORT SERVICES

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Lolita L. Aragon
Chief, Budget Division

Planning Branch

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Chief, Market Promotions Division

Market Research and Standards Division

Information and Communication Technology Branch

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OIC-Director II, ICT Branch

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OCI-Chief, Network Management Division

Mario Tuscan N. Naz
Chief, Systems Management Division

Regional and Overseas Coordination Office

Mel L. Candano
Head, ROCO

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MARIETTA M. BELLOTINDOS

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STATEMENT OF MANAGEMENT'S RESPONSIBILITY FOR FINANCIAL STATEMENTS

THE MANAGEMENT of Philippine Overseas Employment Administration is responsible for all information and representations contained in the accompanying Balance Sheet as of December 31, 2010 and the related Statement of Income and Expenses and Cash Flow for the year then ended.

The financial statements have been prepared in conformity with generally accepted state accounting principles and reflect amounts that are based on the best estimates and informed judgment of management with an appropriate consideration to materiality.

In this regard, management maintains a system of accounting and reporting which provides for the necessary internal controls to ensure that transactions are properly authorized and recorded, assets are safeguarded against unauthorized use or disposition and liabilities are recognized.



CANDIDA B. VISTRO
Director II, Finance Branch



JENNIFER JARDIN-MANALILI
Administrator

**CONSOLIDATED STATEMENT OF INCOME AND EXPENSES
FOR THE FISCAL YEAR ENDED DECEMBER 31, 2010**

Financial Statement

Income		
Subsidy Income from National Government	P 308,677,212.05	
Less: Reversion of Unused Notice of Cash Allocation	<u>25,568,756.62</u>	P 283,108,455.43
Less Expenses:		
Salaries and Wages - Regular	120,431,435.78	
Salaries and Wages - Casual	5,387,788.54	
Personnel Economic Relief Allowance	2,600,440.64	
Additional Compensation	6,714,545.45	
Representation Allowance	3,610,745.89	
Transportation Allowance	2,892,351.27	
Clothing/Uniform Allowance	1,528,000.00	
Productivity Incentive Allowance	972,500.00	
Other Bonuses and Allowances	6,000.00	
Honoraria	195,400.00	
Longevity Pay	405,557.02	
Overtime and Night Pay	1,216,140.26	
Cash Gift	1,906,752.65	
Year End Bonus	11,345,062.25	
Life and Retirement Insurance Contributions	15,052,122.70	
PAG-IBIG Contributions	510,200.00	
PHILHEALTH Contributions	1,309,203.00	
ECC Contributions	513,906.44	
Terminal Leave Benefits	852,227.03	
Other Personnel Benefits	6,575,763.62	
Travelling Expenses - Local	3,581,737.52	
Travelling Expenses - Foreign	2,634,447.69	
Training Expenses	962,798.81	
Office Supplies Expenses	6,372,013.11	
Accountable Forms Expenses	7,436,179.58	
Drugs and Medicines Expenses	22,707.55	
Gasoline, Oil and Lubricants Expenses	1,080,434.08	
Textbook & Instructional Materials		
Other Supplies Expenses	7,229,222.48	
Water Expenses	2,213,978.06	
Electricity Expenses	15,178,699.80	
Postage and Deliveries	1,629,900.90	
Telephone Expenses - Landline	3,722,920.37	
Telephone Expenses - Mobile	809,820.85	
Internet Expenses	3,953,654.12	
Cable, Satellite, Telegraph, & Radio Exp.	108,055.30	
Advertising Expenses	488,636.31	
Printing and Binding Expenses	176,554.59	
Rent Expenses	5,468,467.13	
Representation Expenses	<u>5,149,352.81</u>	
Sub-totals	<u>P 252,245,723.60</u>	P 283,108,455.43
Balance forwarded	P 252,245,723.60	
Transportation and Delivery Expenses	3,693,225.28	
Storage Expenses	272,110.72	
Subscriptions Expenses	303,814.10	
Legal Services	4,380.00	
Auditing Services	545,648.82	
Consultancy Services	137,931.00	
Environmental/Sanitary Services	72,584.76	
General Services	15,547,125.11	
Janitorial Services	6,696,507.06	
Security Services	11,065,375.74	
Other Professional Services	904,723.50	
Repairs and Maintenance - Office Buildings	1,022,756.62	
Repairs and Maintenance - Office Equipt.	770,213.82	
Repairs & Maintenance -Furniture & Fixture	21,422.00	
Repairs & Maintenance -IT Equipment	13,470.00	
Repairs & Maintenance - Motor Vehicles	498,110.11	
Repairs & Maintenance -Artesian Wells, Reservoirs, Pumping Station & conduits	60,033.20	
Extraordinary Expenses	960,461.00	
Miscellaneous Expenses	4,710,111.66	
Taxes, Duties and Licenses	9,234.78	
Fidelity Bond Premium	116,946.66	
Insurance Expenses	1,339,240.59	
Depreciation Expenses - Office Building	3,127,328.40	
Depreciation - Office Equipment	345,323.71	
Depreciation - Furniture & Fixture	218,983.70	
Depreciation - IT Equipment	2,616,695.57	
Depreciation - Library books	32,542.74	
Depreciation - Communication Equipment	21,642.30	
Depreciation - Firefighting Equipment & Accessories	1,358,854.74	
Depreciation - Motor Vehicles	545,446.87	
Depreciation - Other Property, Plant & Equipment	72,100.08	
Other Maintenance & Operating Expenses	3,629.06	
Bad Debt Expenses		
Bank Charges	18,046.00	
Sub-totals	<u>P 309,371,743.30</u>	P 283,108,455.43
Excess of Income Over Expenses		<u>P (26,263,287.87)</u>



POEA BLAS F. OPLE BLDG.





2010

Overseas Employment Statistics

**TABLE 2. Number of Contracts Processed Filipino Workers
By Type of Hiring: 2008-2010**

Type of Worker and Hiring	2008	2009	2010
TOTAL	1,464,295	1,479,070	1,644,439
Landbased Workers	1,005,538	1,043,555	1,205,734
New Hires	394,977	362,878	424,977
GPB Hire	3,991	3,289	6,576
Private Agency Hire	358,792	335,814	398,452
Name Hire	32,194	23,775	19,949
Rehires	610,561	680,677	780,757
Seabased Workers	458,757	435,515	438,705

TABLE 3. Number of Deployed Landbased OFWs by Country (Middle East)
New Hires and Rehires: 2004-2010

	2004	2005	2006	2007	2008	2009	2010
MIDDLE EAST	352,314	394,419	462,545	487,878	631,828	669,042	684,060
Bahrain	8,257	9,968	11,736	9,898	13,079	15,001	15,434
Egypt	385	257	302	470	559	483	588
Iran	576	687	619	851	695	219	200
Iraq	3,252	-	-	-	-	-	-
Israel	5,639	5,121	5,053	5,336	3,787	4,466	4,941
Jordan	1,166	3,844	5,720	3,635	1,243	1,621	1,995
Kuwait	36,591	40,306	47,917	37,080	38,903	45,900	53,010
Lebanon	7,795	14,970	9,596	468	12	1,326	1,327
Libya	5,728	5,328	5,165	5,941	7,731	10,383	11,604
Oman	4,279	5,308	7,071	7,463	10,222	10,502	10,955
Qatar	21,360	31,421	45,795	56,277	84,342	89,290	87,813
Saudi Arabia	188,107	194,350	223,459	238,419	275,933	291,419	293,049
Syria	142	139	108	131	129	200	710
UAE	68,386	82,039	99,212	120,657	193,810	196,815	201,214
Yemen	651	681	792	1,252	1,382	1,417	1,220
Unspecified	-	-	-	-	1	-	-

TABLE 4. Number of Deployed Landbased OFWs by Country (Asia)
New Hires and Rehires: 2004-2010

	2004	2005	2006	2007	2008	2009	2010
ASIA	266,609	259,209	222,940	218,983	219,598	260,995	280,808
Afganistan	148	498	887	1,097	6	4	21
Bangladesh	286	350	413	546	534	445	451
Bhutan	3	3	2	-	-	9	-
Brunei	10,313	9,083	9,461	14,667	6,930	7,413	7,907
Cambodia	605	691	571	954	1,015	1,526	1,499
China	2,942	4,608	5,654	5,901	7,029	8,771	8,954
East Timor	553	735	283	471	472	816	1,208
Hong Kong	87,254	98,693	96,929	59,169	78,345	100,142	101,340
India	316	394	332	884	989	1,010	842
Indonesia	1,744	2,186	2,102	3,285	2,798	3,705	4,084
Japan	74,480	42,633	10,615	8,867	6,555	6,418	5,938
Kazakhstan	314	558	787	1,661	1,351	2,023	2,291
Irgiztan	2	-	2	3	51	38	25
Korea	8,392	9,975	13,984	14,265	12,367	14,851	11,697
Laos	54	164	153	434	647	615	734
Macau	2,361	2,684	2,802	3,578	6,067	6,729	5,713
Malaysia	6,319	6,599	5,749	9,725	6,034	7,256	9,802
Maldives	142	180	365	910	774	874	681
Mongolia	32	48	45	68	86	87	238
Myanmar	139	152	92	94	126	186	194
Nepal	6	6	3	9	8	5	10
Pakistan	84	170	206	281	317	407	383
Singapore	22,198	28,152	28,369	49,431	41,678	54,421	70,251
Sri Lanka	293	362	231	365	276	265	249
Tadzhikistan	3	-	3	8	8	11	3
Taiwan	45,059	46,737	39,025	37,136	38,546	33,751	36,866
Thailand	1,750	2,401	2,497	3,144	3,750	5,009	5,133
Turkmenistan	29	41	26	53	49	75	228
Uzbekistan	5	3	4	5	5	7	10
Vietnam	783	1,103	1,348	1,972	2,785	4,126	4,056

TABLE 5. Number of Deployed Landbased OFWs by Country (Europe)
New Hires and Rehires: 2004-2010

	2004	2005	2006	2007	2008	2009	2010
EUROPE	55,116	52,146	59,313	45,613	51,795	47,409	48,185
Albania	5	2	2	5	3	11	33
Andorra	83	83	28	30	52	29	35
Austria	132	94	64	79	69	66	65
Azerbaijan	696	790	627	621	572	392	331
Belgium	119	121	98	141	129	228	186
Belorussia	1	1	11	-	-	-	6
Bosnia/Hercegovina	1	-	-	-	-	1	1
Bulgaria	27	2	2	12	8	16	12
Channel Islands	-	-	-	-	13	-	=
Croatia	2	1	18	10	26	30	33
Cyprus	2,134	1,890	2,055	2,812	2,385	2,660	3,000
Czech Republic	11	11	7	20	127	210	111
Denmark	30	31	39	90	76	88	270
Estonia	-	-	-	-	-	1	6
Faeroe Island	-	-	-	-	-	-	-
Finland	20	13	23	75	155	190	205
France	143	121	94	148	190	221	248
Georgia	106	74	21	16	16	19	15
Germany	69	78	52	73	95	90	117
Gibraltar	-	13	6	10	22	18	20
Greece	991	1,656	2,977	1,770	2,372	2,102	2,300
Hungary	2	2	5	9	23	5	11
Iceland	59	56	25	48	58	27	38
Ireland	5,533	5,710	5,439	4,740	4,916	4,527	3,317
Isle of Man	187	4	5	7	70	15	21
Italy	23,329	21,267	25,413	17,855	22,623	23,159	25,595
Kosovo Rep.	-	-	-	-	3	3	5
Latvia	-	-	-	-	-	4	8
Lithuania	-	-	-	-	1	4	-
Luxembourg	4	5	5	13	14	22	20
Macedonia	-	-	-	49	14	4	-
Malta	96	34	133	118	191	154	102
Moldova	2	-	1	2	-	-	4
Monaco	13	8	8	8	10	12	6
Montenegro Rep.	-	-	-	-	11	6	5
Netherlands	355	329	217	566	792	584	865
Norway	422	171	246	500	524	744	898
Poland	27	17	108	19	88	219	124
Portugal	84	67	55	83	80	92	83
Romania	12	12	11	47	255	117	175
Russia	317	1,274	2,571	3,129	1,911	960	910
San Marino	-	-	-	-	-	4	9
Serbia Rep.	-	-	-	-	5	1	3
Slovakia	-	-	-	-	6	5	5
Slovenia Rep.	2	2	3	3	7	13	18
Spain	1,452	907	1,720	2,619	4,114	2,826	3,262
Sweden	23	16	16	23	26	48	56
Switzerland	307	287	205	262	216	232	236
Turkey	66	64	60	70	82	126	116
Ukraine	-	-	-	-	137	53	15
United Kingdom	18,347	16,930	16,926	9,525	9,308	7,071	5,284

**TABLE 6. Number of Deployed Landbased OFWs by Country (Americas)
New Hires and Rehires: 2004-2010**

	2004	2005	2006	2007	2008	2009	2010
AMERICAS	11,692	14,886	21,976	28,019	31,916	31,146	25,696
Antigua	2	4	8	17	18	14	10
Argentina	16	13	12	11	25	51	36
Armenia	8	4	4	6	9	9	4
Aruba	132	134	51	69	111	88	62
Bahamas	240	242	216	425	567	926	1,089
Barbados	86	16	30	28	32	17	21
Belize	-	-	-	-	-	-	-
Bermuda	319	367	552	535	798	807	733
Brazil	82	49	48	184	161	281	286
Canada	4,453	3,629	6,468	12,380	17,399	17,344	13,885
Caribbean (unsp.)	-	1	-	1	-	-	-
Cayman Is.	532	637	728	1,003	1,129	1,056	929
Chile	2	8	13	22	36	60	47
Colombia	6	4	6	39	15	20	16
Costa Rica	4	6	2	1	21	21	15
Cuba	427	428	291	681	385	471	555
Diego Garcia	643	505	371	947	578	902	868
Dominica	-	-	-	-	-	-	-
Dominican Rep.	7	5	17	5	2	4	63
Ecuador	1	-	7	8	7	3	8
El Salvador	5	6	2	13	15	1	1
Grenada	12	1	9	6	24	28	10
Guam	322	351	512	725	664	1,184	746
Guatemala	4	2	6	4	1	1	5
Guyana	8	6	46	19	18	18	36
Haiti	23	64	64	122	54	91	153
Hawaii	-	-	1	1	1	-	-
Honduras	2	3	-	10	84	60	53
Jamaica	20	21	47	56	79	57	109
Mexico	245	168	185	127	90	137	116
Midway Is.	-	-	-	-	-	-	-
Netherlands Antilles	8	1	10	15	24	15	50
Nicaragua	4	4	4	1	9	2	5
Panama	2	32	1	6	22	38	70
Paraguay	-	-	-	-	1	1	-
Peru	3	-	3	6	332	230	76
St. Nevis-Aguilla	-	20	28	64	66	33	24
St. Kitts Nevis	-	2	3	3	3	11	4
St. Lucia	-	-	-	-	14	25	3
St. Vincent	1	4	34	27	30	26	8
So. America (unsp.)	187	190	517	674	518	457	376
Surinam	2	4	7	5	11	19	39
Trinidad/Tobago	18	181	182	268	281	178	1,304
USA	3,831	7,752	11,443	9,401	8,050	6,248	3,705
Uruguay	3	-	1	3	5	2	1
Venezuela	11	6	15	5	64	65	79
Virgin Is.	17	14	21	87	137	119	82
West Indis (unsp.)	4	2	11	9	27	26	14

TABLE 7. Number of Deployed Landbased OFWs by Country (Africa)

New Hires and Rehires: 2004-2010

	2004	2005	2006	2007	2008	2009	2010
AFRICA	8,485	9,103	9,450	13,126	16,434	18,867	25,207
Afars and Issas	3	-	-	4	7	13	256
Algeria	763	768	608	909	1,848	3,215	3,136
Angola	1,369	1,721	1,818	2,935	4,289	5,222	6,255
Botswana	27	51	32	28	41	100	89
Burkina Faso	-	-	-	-	-	8	7
Burundi	-	1	-	2	-	3	-
Cameroon	126	75	91	173	245	141	86
Cape Verde	1	1	-	-	1	3	1
Central African Republic	34	3	4	3	4	5	7
Chad	835	450	234	946	674	817	807
Congo	138	125	146	770	1,614	907	1,216
Djibouti	18	20	216	309	345	298	495
East Africa (unsp.)	10	6	6	8	9	34	43
Equatorial Guinea	1,240	1,032	1,244	1,780	1,654	1,692	1,876
Eritrea	33	20	10	27	11	71	26
Ethiopia	14	64	40	58	71	123	220
Gabon	212	200	217	390	274	257	209
Ghana	39	91	93	245	351	357	394
Guinea	6	3	26	16	139	168	113
Ivory Coast	7	27	17	34	19	58	44
Kenya	158	69	51	47	70	125	79
Lesotho	28	53	30	49	22	39	43
Liberia	5	7	10	35	92	79	179
Madagascar	31	42	23	166	632	1,013	3,574
Malawi	6	23	17	16	188	60	53
Mali	8	29	40	69	64	112	145
Mauritania	3	-	14	31	52	50	67
Mauritius	13	30	2	46	14	8	13
Morocco	84	156	102	138	184	249	198
Mozambique	18	47	29	73	98	84	566
Namibia	67	25	137	21	19	53	42
Nigeria	2,075	1,960	2,324	1,601	12	252	1,426
Rwanda	1	-	-	10	13	25	41
Sao Tome & Principe	6	6	2	12	144	45	11
Senegal	2	1	13	44	48	21	24
Seychelles	155	195	197	180	288	241	315
Somalia	-	-	-	2	-	1	1
South Africa	109	98	43	229	655	627	699
Sudan	430	1,156	923	1,061	1,354	1,540	1,441
Swaziland	12	44	31	63	59	36	49
Tanzania	70	120	87	155	327	306	285
Togo	-	-	1	-	4	3	12
Transkei	-	-	-	-	-	-	2
Tunisia	23	35	7	85	201	83	46
Upper Volta	2	-	-	-	-	-	-
Uganda	22	24	43	89	74	110	113
West Africa (unsp.)	84	55	23	83	59	98	131
Zambia	21	17	116	104	96	118	185
Zimbabwe	4	2	5	4	9	18	19
Africa (unsp.)	173	251	378	76	60	79	168

**TABLE 8. Number of Deployed Landbased OFWs by Country (Trust Territories)
New Hires and Rehires: 2004-2010**

	2004	2005	2006	2007	2008	2009	2010
TRUST TERRITORIES	7,177	7,596	6,481	6,674	5,461	5,134	3,107
Commonwealth of N. Mariana Is.	5,156	5,622	4,686	3,930	3,626	3,224	1,132
Rota	79	90	60	56	37	36	17
Saipan	2,219	1,966	1,364	3,698	3,514	1,656	774
Tinian	56	49	57	41	25	26	11
Marianas	2,802	3,517	3,205	135	50	1,506	330
Federated States of Micronesia	439	393	356	437	484	554	582
Chuuk (Truk)	9	3	1	-	3	11	2
Pohnpei (Ponape)	30	45	29	32	39	41	55
Yap	6	6	8	10	35	19	24
Micronesia (unsp.)	394	339	318	395	407	483	501
Rep. of Marshall Is.	94	118	99	215	203	108	247
Majuro	-	-	-	-	-	-	-
Marshall Is. (unsp.)	94	118	99	215	203	108	247
Rep. of Batau	1,337	1,291	1,129	1,706	846	940	787
Melanesia	134	143	169	307	219	254	283
Cook Is.	16	14	31	48	47	52	45
Fiji Is.	45	45	56	105	64	71	77
Solomon Is.	67	76	77	146	100	117	122
Vanatu	6	8	5	8	8	14	39
Melanesia	-	-	-	-	-	-	-
Polynesia	16	29	40	70	63	54	74
Samoa	9	14	18	55	41	37	68
Tonga	7	15	22	15	22	17	6
Trust Territories (unsp.)	1	-	2	9	20	-	2

TABLE 9. Number of Deployed Landbased OFWs by Country (Oceania)

New Hires and Rehires: 2004-2010

	2004	2005	2006	2007	2009	2010
OCEANIA	3,023	2,866	5,126	10,691	15,030	12,341
Australia	250	586	2,318	4,537	7,625	5,915
Nauru	2	10	7	11	15	10
New Caledonia	3	2	429	2,177	2,135	679
New Zealand	152	196	420	1,048	1,976	1,403
Papua New Guinea	2,616	2,072	1,952	2,918	3,279	4,134
Unspecified	1	135	8	7	2,265	44,272
Deployed Landbased	704,586	740,362	788,070	811,070	974,399	1,123,676
Deployed Seabased	229,002	246,983	274,497	266,553	261,614	346,150
Total Deployed	933,588	988,615	1,062,567	1,077,623	1,236,013	1,470,826

**TABLE 10. Number of Deployed Landbased OFWs by Country
by Top 10 Destinations, New Hires and Rehires: 2004-2010**

	2004	2005	2006	2007	2008	2009	2010
LANDBASED TOTAL	704,586	740,360	788,070	811,070	974,399	1,092,162	1,123,676
1. Saudi Arabia	188,107	194,350	223,459	238,419	275,933	291,419	293,049
2. UAE	68,386	82,039	99,212	120,657	193,810	196,815	201,214
3. Hong Kong	86,254	98,693	96,929	59,169	78,345	100,142	101,340
4. Qatar	21,360	31,421	45,795	56,277	84,342	89,290	87,813
5. Singapore	22,198	28,152	28,369	49,431	41,678	54,421	70,251
6. Kuwait	36,591	40,306	46,917	37,080	38,903	45,900	53,010
7. Taiwan	45,059	46,737	39,025	37,136	38,546	33,751	36,866
8. Italy	23,329	21,267	25,413	17,855	22,623	23,159	25,505
9. Bahrain	8,257	9,968	11,736	9,898	13,079	15,001	15,434
10. Canada	4,453	3,629	6,468	12,380	17,399	17,344	13,885

**TABLE 11. Number of Deployed Landbased OFWs by Major Occupational Category
New Hires and Rehires: 2004-2010**

	2004	2005	2006	2007	2008	2009	2010
Maj. Occupational Category	281,762	284,285	308,122	306,383	338,266	331,752	340,279
Professional, Medical Technical and Related Workers	94,147	63,941	41,258	43,225	46,649	47,886	41,835
Administration and Management Workers	565	490	817	1,139	1,516	1,290	1,439
Clerical Workers	5,323	5,538	7,912	13,662	18,101	15,403	10,706
Sales Workers	3,950	4,261	5,517	7,942	11,525	8,348	7,242
Service Workers	113,423	133,907	144,321	107,135	123,332	138,222	154,535
Agricultural Workers	632	350	807	952	1,354	1,349	1,122
Production Workers	63,719	74,802	103,584	121,715	132,295	117,609	120,647
Others	3	996	3,906	10,613	494	1,645	2,753

**TABLE 13. Number of Deployed Household Service Workers
By Top 10 Destinations, New Hires: 2004-2010**

	2004	2005	2006	2007	2008	2009	2010
ALL DESTINATIONS	62,818	82,467	91,412	47,877	50,081	71,557	96,583
1. Hong Kong	16,424	17,514	19,532	22,127	18,286	24,998	28,602
2. Kuwait	17,018	19,707	19,097	4,806	8,092	14,087	21,554
3. UAE	5,816	9,113	11,844	3,149	6,403	10,558	13,184
4. Saudi Arabia	7,699	9,227	11,898	2,581	3,079	6,954	11,582
5. Qatar	2,436	4,998	6,524	1,912	4,682	6,376	9,937
6. Singapore	1,305	2,429	3,162	1,568	1,244	1,405	2,848
7. Bahrain	666	763	1,343	413	558	1,095	1,714
8. Oman	645	1,419	2,068	719	944	1,098	1,564
9. Cyprus	1,108	982	1,178	1,763	1,218	1,409	1,549
10. Italy	95	285	68	573	4,951	2,839	1,793

**TABLE 14. Number of Deployed Nurses
By Top 10 Destinations, New Hires: 2004-2010**

	2004	2005	2006	2007	2008	2009	2010
ALL DESTINATIONS	8,879	7,768	8,528	9,004	12,618	13,465	12,431
1. Saudi Arabia	5,926	4,886	5,753	6,633	8,848	9,965	8,771
2. Singapore	166	149	86	276	667	745	723
3. UAE	250	703	796	616	435	572	478
4. Libya	10	23	158	66	104	276	417
5. Kuwait	408	193	354	393	458	423	409
6. UK	800	546	145	38	28	165	350
7. Qatar	318	133	141	214	245	133	294
8. Taiwan	6	357	273	174	231	202	252
9. Jordan	120	2	38	27	52	66	112
10. Bahrain	46	38	67	24	63	55	93

**TABLE 14. Number of Deployed Teachers
By Top 10 Destinations, New Hires: 2004-2010**

	2004	2005	2006	2007	2008	2009	2010
ALL DESTINATIONS	542	787	890	1,666	1,677	1,200	982
1. Saudi Arabia	68	47	99	143	183	188	183
2. USA	268	488	521	971	865	255	108
3. UAE	14	21	18	41	76	109	106
4. China	42	120	46	54	75	62	91
5. Qatar	11	6	21	45	68	59	67
6. Bahrain	20	31	46	65	87	97	64
7. Libya	2	-	1	9	51	110	64
8. Singapore	11	-	2	2	10	42	61
9. Indonesia	12	3	18	44	45	40	37
10. Oman	4	1	9	156	97	49	36

**TABLE 16. Number of Deployed Caregivers
By Top 10 Destinations, New Hires: 2004-2010**

	2004	2005	2006	2007	2008	2009	2010
ALL DESTINATIONS	20,394	16,146	14,412	14,399	10,109	9,228	9,293
1. Taiwan	13,928	11,604	8,410	6,346	6,251	5,942	6,184
2. Israel	3,217	2,535	2,512	2,993	1,369	1,219	1,456
3. Canada	2,527	753	1,992	4,170	1,853	1,406	1,452
4. Saudi Arabia	2	413	3	27	320	466	72
5. Kuwait	2	47	74	170	64	35	44
6. Bermuda	2	2	6	2	14	14	18
7. Cyprus	3	6	42	54	30	18	13
8. Bahrain	1	-	-	-	1	1	10
9. United Kingdom	656	732	1,214	521	31	8	10
10. Bahamas	1	1	-	1	3	3	10

**TABLE 17. Number of Deployed IT Related Workers
By Top 10 Destinations, New Hires: 2004-2010**

	2004	2005	2006	2007	2008	2009	2010
ALL DESTINATIONS	205	204	325	590	597	425	404
1. Saudi Arabia	85	62	113	210	248	219	172
2. Malaysia	19	34	35	93	71	29	67
3. UAE	24	40	26	21	31	28	33
4. Qatar	4	16	18	29	19	20	28
5. USA	17	9	40	123	101	37	23
6. Bahrain	3	-	14	8	9	21	19
7. Singapore	3	12	7	8	24	8	16
8. Brunei	2	-	4	8	6	11	12
9. Papua New Guinea	4	-	2	-	2	4	7
10. Japan	12	3	17	37	24	7	4

TABLE 18. Cases of Illegal Recruitment: 2004-2010

	2004	2005	2006	2007	2008	2009	2010
I. Cases Handled	1,462	1,198	1,504	1,624	1,687	1,610	1,648
A. Pending at Beginning	594	812	992	1,154	1,285	1,358	1,427
B. Cases Received	868	386	512	470	402	252	221
C. No. of Complainants	1,441	543	1,135	1,057	857	469	468
II. Cases Acted Upon	650	206	350	339	329	183	283
III. Pending at the End	812	992	1,154	1,285	1,358	1,427	1,365
IV. Disposition Rate	44.5	17.2	23.3	20.9	19.5	11.4	17.2
V. Persons Arrested	12	4	50	26	98	74	12
VI. Establishments Closed	40	19	12	9	10	6	6

TABLE 19. Selected Seabased Statistics: 2004-2010

	2004	2005	2006	2007	2008	2009	2010
1. Deployed Seafarers	229,002	274,983	274,497	266,553	261,614	330,424	347,150
2. Processed Contracts	294,886	306,297	355,327	389,607	458,757	435,515	438,866
3. Newly Registered	25,782	25,802	29,400	31,709	40,509	38,067	45,757
4. Accredited Principals	1,727	875	871	1,159	1,542	1,253	1,112
5. New Vessels Enrolled	1,694	2,035	2,501	3,012	2,551	2,340	2,496
6. Newly Licensed Manning Agencies	6	8	18	14	14	15	17
7. Renewed Licenses of Manning Agencies	170	62	6	63	146	146	30

**TABLE 20. Deployment of Seafarers
by Top 10 Flags of Registry: 2007-2010**

	2007	2008	2009	2010
TOTAL	226,900	244,144	329,728	339,608
1. Panama	51,619	53,912	67,361	66,523
2. Bahamas	29,681	29,177	36,054	41,814
3. Liberia	21,966	21,632	29,796	32,561
4. Marshall Is.	9,772	11,859	18,068	21,824
5. Singapore	10,308	12,130	15,674	16,417
6. Malta	7,513	11,025	14,786	16,971
7. Italy	6,403	5,677	8,486	11,927
8. United Kingdom	8,172	8,232	10,313	11,805
9. Netherlands	7,017	7,796	9,281	9,602
10. Bermuda	6,274	5,727	7,620	9,562

**TABLE 22. Deployment of Seafarers
by Top 10 Vessel Types: 2007-2010**

	2007	2008	2009	2010
TOTAL	226,900	244,144	329,728	339,608
1. Passenger	47,782	44,866	61,705	69,298
2. Bulk Carrier	42,357	46,732	62,229	67,247
3. Container	31,983	36,614	44,276	44,691
4. Tanker	25,011	24,056	30,459	28,065
5. Oil/Production Tanker	14,462	15,702	22,366	23,319
6. Chemical Tanker	7,902	10,891	17,179	19,617
7. General Cargo	10,754	11,763	14,695	14,740
8. Tugboat	6,610	7,205	10,347	10,396
9. Pure Car Carrier	5,743	6,398	7,918	9,091
10. Gas Tanker	3,471	4,235	6,187	7,197

**TABLE 23. Deployment of Seafarers
by Category: 2007-2010**

	2007	2008	2009	2010
TOTAL	226,900	244,144	329,728	339,608
Officer	51,353	57,773	78,893	81,761
Rating	139,740	98,720	92,027	124,765
Non-Marine	35,807	87,651	158,808	133,082

NOTE: Combined total number of deployed Seafarers with disaggregation covers at least 82 percent of the total deployed Seafarers.

**TABLE 24. Remittances of OFWs
by Top 10 Country-Sources: 2005-2010 (US\$'000)**

	2005	2006	2007	2008	2009	2010
ALL COUNTRIES	10,689,005	12,761,308	14,449,928	16,426,854	17,348,052	18,762,989
1. USA	6,424,848	6,526,429	7,564,887	7,825,607	7,323,661	7,862,207
2. Canada	117,061	590,627	595,079	1,308,692	1,900,963	2,022,611
3. Saudi Arabia	949,372	1,117,915	1,141,319	1,387,120	1,470,571	1,544,343
4. United Kingdom	300,725	561,670	684,007	776,354	859,612	888,959
5. Japan	356,659	453,398	401,612	575,181	773,561	882,996
6. UAE	256,429	427,246	529,963	621,232	644,822	775,237
7. Singapore	240,149	285,126	386,409	523,951	649,943	734,131
8. Italy	430,071	574,662	635,944	678,539	521,297	550,515
9. Germany	142,530	162,020	206,935	304,644	433,488	448,204
10. Norway	19,814	128,279	159,150	185,619	352,956	372,701

**TABLE 25. Remittances of OFWs
by Major World Group-Source: 2005-2010 (US\$'000)**

	2005	2006	2007	2008	2009	2010
ALL COUNTRIES	10,689,005	12,761,308	14,449,928	16,426,854	17,348,052	18,762,989
1. Asia	918,329	1,172,373	1,496,120	1,883,996	2,078,241	2,363,001
2. Americas	5,023,803	6,605,231	7,198,212	9,213,372	9,307,781	9,987,628
3. Oceania	42,600	54,573	85,610	149,423	212,983	236,358
4. Europe	1,286,130	1,433,933	2,061,067	2,658,726	3,061,625	3,180,474
5. Middle East	1,232,069	1,417,491	1,909,208	2,502,639	2,665,031	2,964,341
6. Africa	3,439	4,517	10,272	17,746	22,282	31,187
7. Others	44,001	887	819	952	109	0

NOTE: Data are not truly reflective of actual source of remittance due to the common practice of remittance centers in various cities to course remittances through correspondent banks, mostly located in the U.S.. Since banks attribute the remittance to the most immediate source, U.S. appears to be the main source of OF remittances.

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