



**Philippine
Overseas
Employment
Administration**

Republic of the Philippines
Department of Labor and Employment
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**ADVISORY NO. 40
Series of 2021**

**TO : ALL LICENSED RECRUITMENT AGENCIES
ALL OVERSEAS FILIPINO WORKERS (OFWs) AND APPLICANTS**

RE : ACCESSIBILITY OF E-REGISTRATION HELPDESK SYSTEM

It has been observed that requests for editing/correction/amendment of worker's personal details in the eRegistration has continued to mount during weekends and holidays even if employees and staff are off-work during these times. In order to regulate the huge number of flowing requests for such editing/correction/amendment of worker's personal details as well as retrieval of their account in the e-system and to further promote fair and balanced assistance to requesting parties, the POEA eRegistration Helpdesk System shall only be accesible during workdays and the regular working hours, effective 16 April 2021.

All conditions stated in the previosuly issued POEA Advisory No. 03, series of 2021 shall still remain effective and in force.


BERNARD P. OLALIA
Administrator

30 March 2021

